



# CHELMSFORD SWIMMING CLUB

## Swim Line

### What is Swim Line ?

The ASA, with the National Society for the Prevention of Cruelty to Children (NSPCC), operates Swim Line, a confidential free-phone number where children or adults can report suspected abuse of young children.

### Who is the ASA Swim line for ?

The service is provided for anyone involved in swimming, including children and young people, who believe that the welfare of a young child is at risk. This could be neglect or abuse, bullying or fear of someone, or anything that is worrying you and you don't know who to discuss it with.

### What happens if you call ?

When you ring you will hear a recorded message. You will be asked if you need to speak to someone urgently – in which case you can press a number and be transferred to the NSPCC Child Protection Help Line. If you would prefer to speak to someone who understands swimming you can leave a number and a suitable time for one of the ASA Child Protection Group to ring you back (They are members of swimming clubs who work in child welfare as a profession and have volunteered to help in this programme). Either way, you will be able to speak to someone who is a trained counsellor. They will be able to give you advice and if there is an issue which causes concern they can act to help protect the child

### Swim Line Facts

Swim Line calls are free

Calls do not appear on itemised bills (unless the call is made from a mobile phone)

Swim Line does not use the 1471 code or any other call return or call display facility.

If you leave a message we aim to ring back during the next working day.

If you phone over the weekend, we will aim to contact you on Monday.

### CONTACT NUMBERS

Swim Line: 0808 100 4001

NSPCC Child Protection Helpline direct: 0808 800 5000 - (open 24 hours a day and calls are free).

Textphone: 0800 056 0566



# CHELMSFORD SWIMMING CLUB

## CHELMSFORD SWIMMING CLUB – CHILD PROTECTION PROCEDURES

Gentleman Child Protection Officer : Peter Sanders

Lady Child Protection Officer : Debby Rae

Our Child Protection procedures documentation is available for inspection and can be viewed by asking at the office at New Hall pool or Riverside.

It contains the following:-

- 1) Child Protection procedures
- 2) Frequently asked questions and answers
- 3) Parents code of conduct
- 4) The club committee's names and their roles

Peter Sanders and Debby Rae can be found poolside at New Hall during training times or contacted by email

Peter Sanders [childprotectmale@chelmsfordswimmingclub.org.uk](mailto:childprotectmale@chelmsfordswimmingclub.org.uk)

Debby Rae [childprotectfemale@chelmsfordswimmingclub.org.uk](mailto:childprotectfemale@chelmsfordswimmingclub.org.uk)

Or via the Committee page on the Club's Website

<http://www.chelmsfordswimmingclub.org.uk/committee.php>